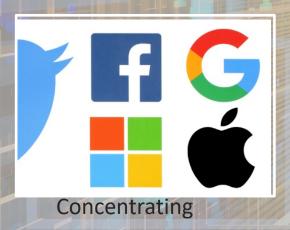


# Digitalisation







Particularizing

Scale without mass





120 k\$ / employee



**Empowering** 

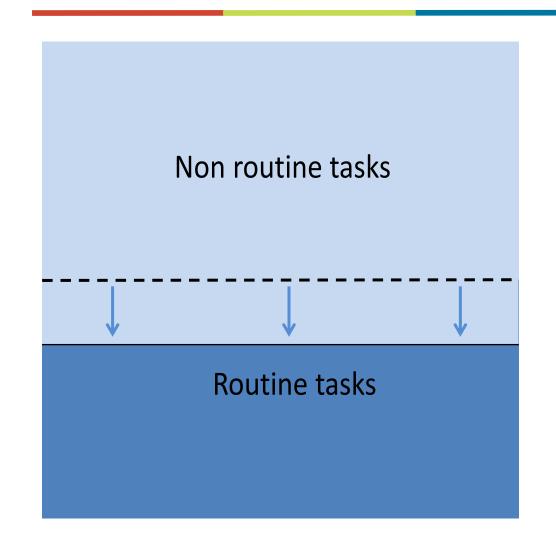


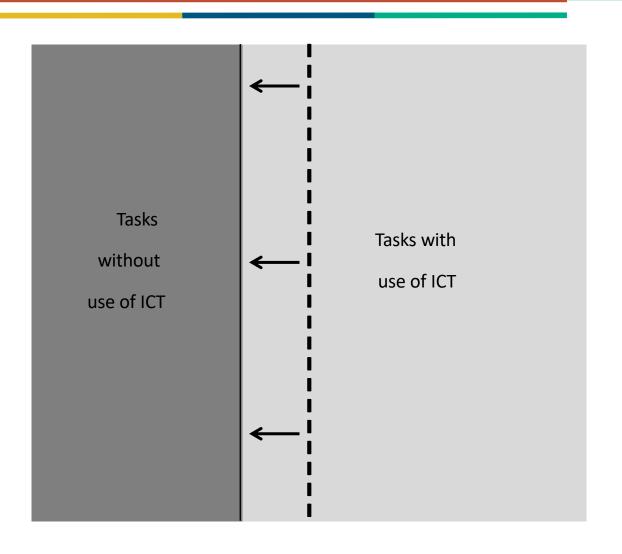
Disempowering

#### The new nature of the firm

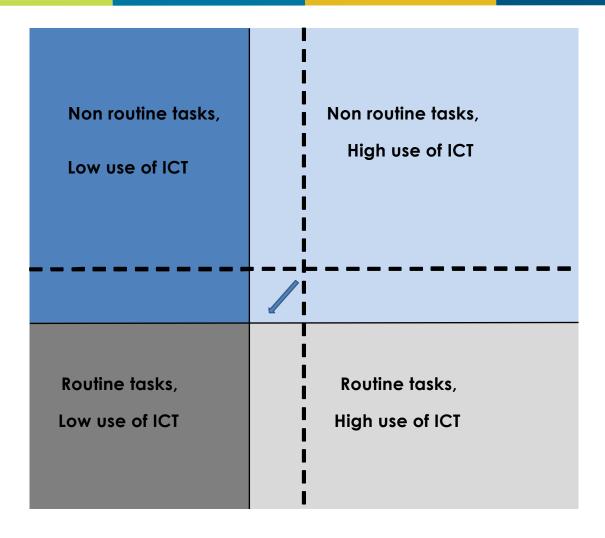
- Digital "platform" technology drives the (re)organisation of firms
- **Small units** of employment with global reach require re-think of what "small" means (employment or revenue to market share)
- Peer-to-peer markets are blurring the distinction between a consumer and a business
- Governments work with platforms to implement policies

# TWO EFFECTS OF DIGITALISATION

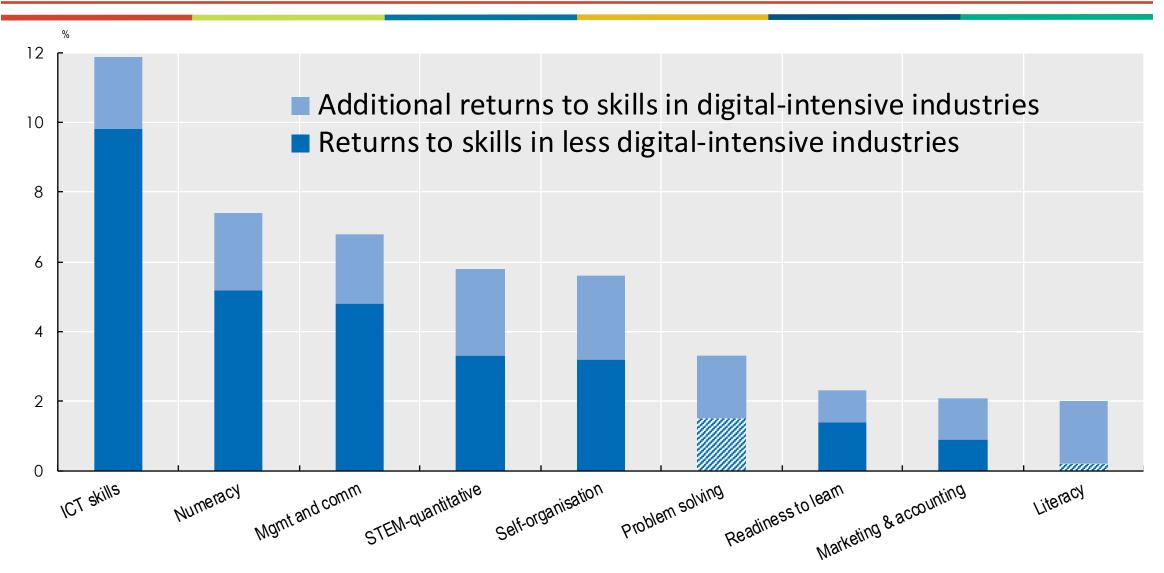




### TWO EFFECTS OF DIGITALISATION



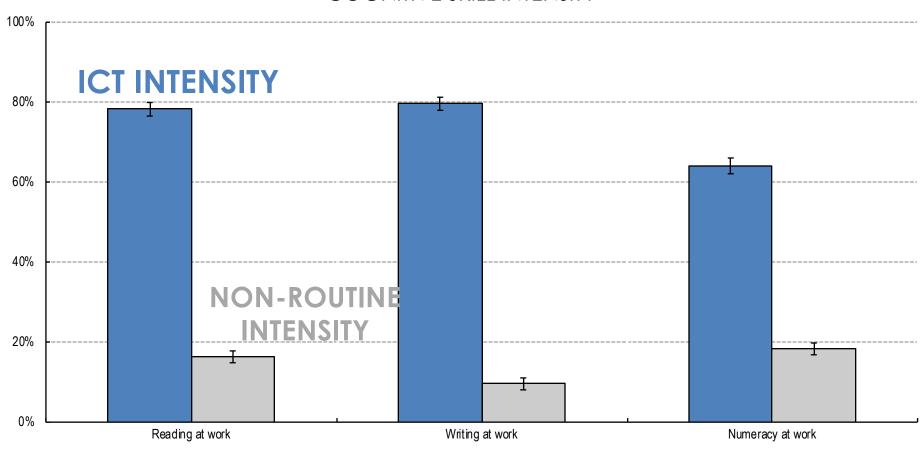
#### Additional returns to skills in digital-intensive industries





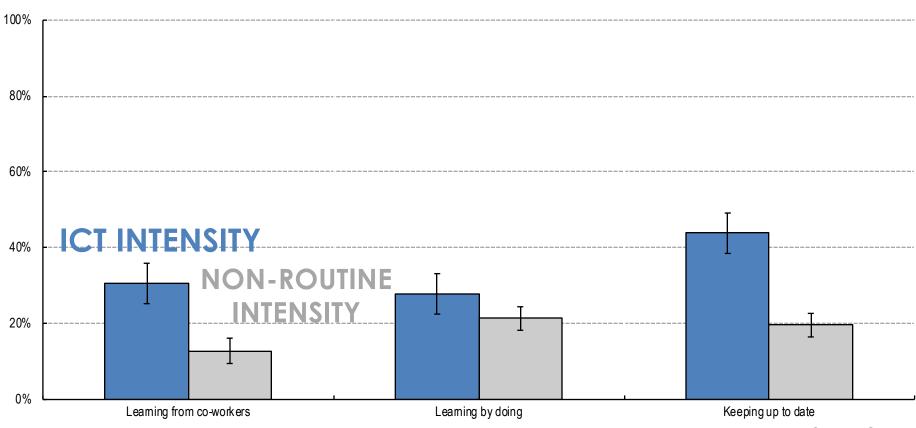
# ICT USE AND NON-ROUTINE INTENSITY INCREASE COGNITIVE SKILL USE

EXPECTED EFFECT OF INCREASE FROM 50<sup>TH</sup> TO 75<sup>TH</sup> PCTILE OF DIGITAL EXPOSURE ON COGNITIVE SKILL INTENSITY



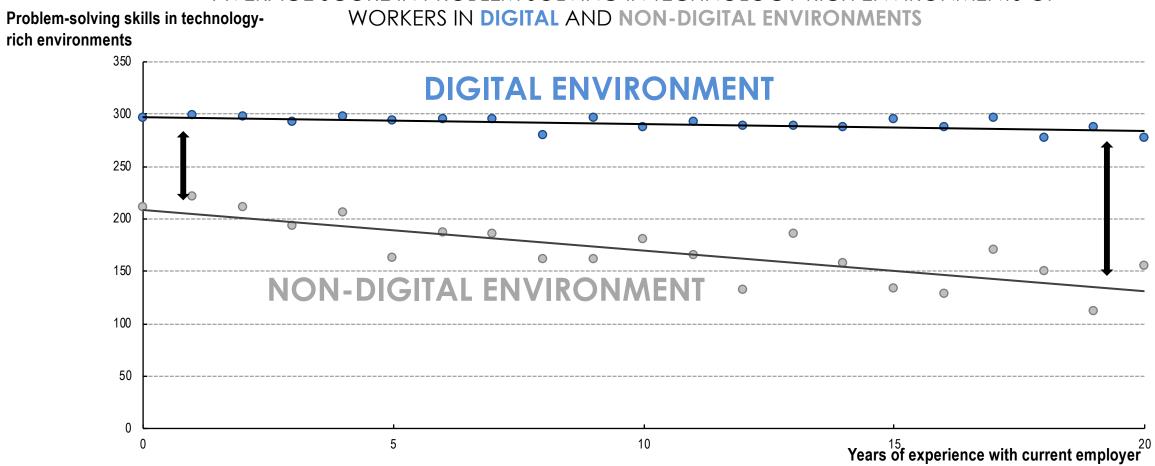
# ICT USE AND NON-ROUTINE INTENSITY ENHANCE FORMS OF LEARNING

EXPECTED EFFECT OF INCREASE FROM 50<sup>TH</sup> TO 75<sup>TH</sup> PCTILE OF DIGITAL EXPOSURE ON PROBABILITY OF LEARNING AT LEAST ONCE A WEEK



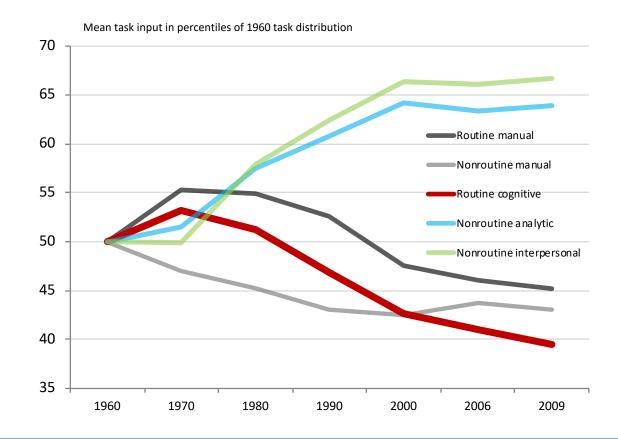
# PROBLEM SOLVING SKILLS IMPROVE WITH PROLONGED DIGITAL EXPOSURE

AVERAGE SCORE IN PROBLEM SOLVING IN TECHNOLOGY-RICH ENVIRONMENTS OF WORKERS IN DIGITAL AND NON-DIGITAL ENVIRONMENTS

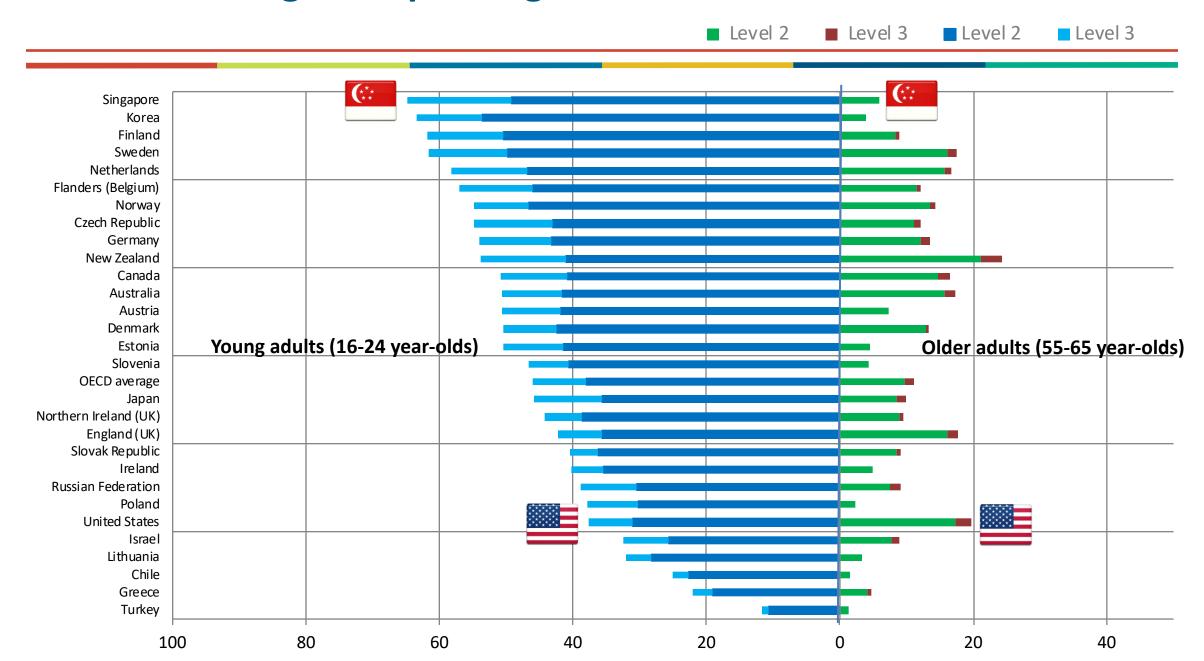




# The kind of things that are easy to teach are now easy to automate, digitize or outsource

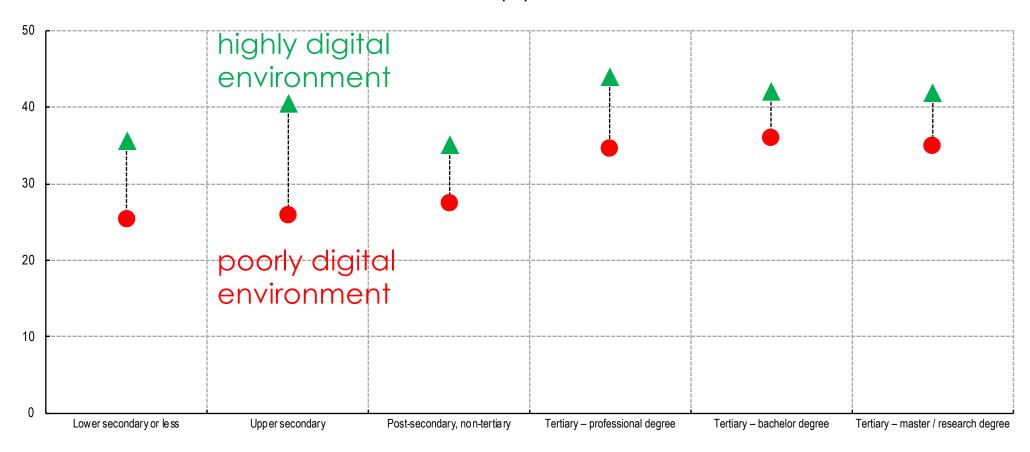


#### Skills to manage complex digital information



### DIGITALISATION RAISES NEEDS FOR TRAINING

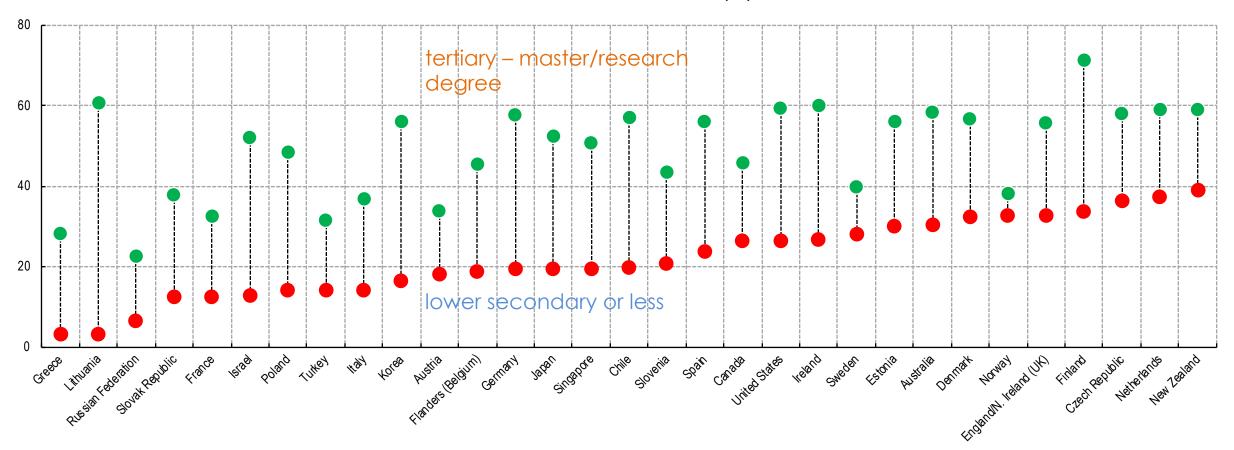
SHARE OF WORKERS REPORTING NEEDING FURTHER TRAINING FOR THEIR JOB BY EDUCATION LEVEL (%)





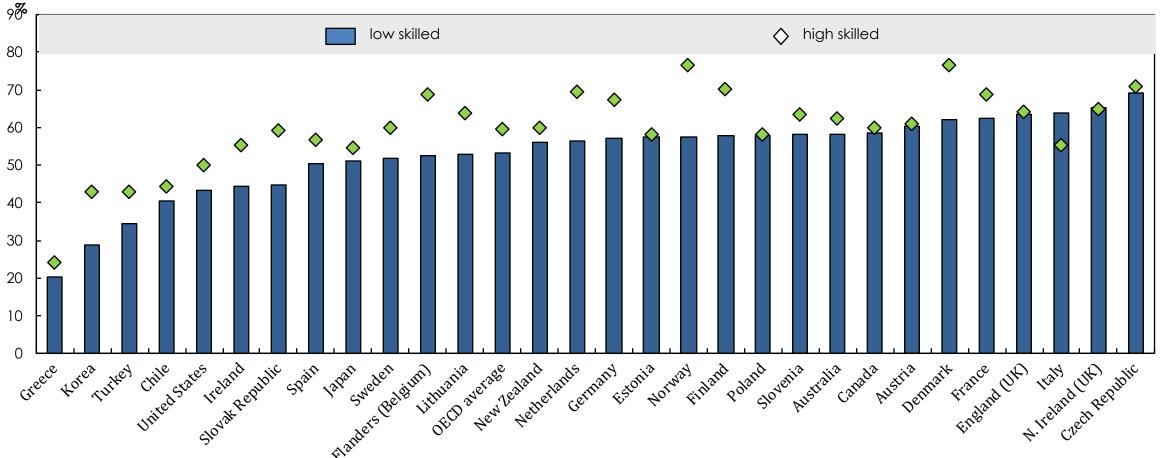
# BUT: LOW-SKILLED ARE LESS LIKELY TO PARTICIPATE IN TRAINING

SHARE OF WORKERS WHO PARTICIPATED IN ON-THE-JOB TRAINING IN THE PREVIOUS YEAR BY EDUCATION LEVEL (%)



#### Financial measures do not reach the groups most in need

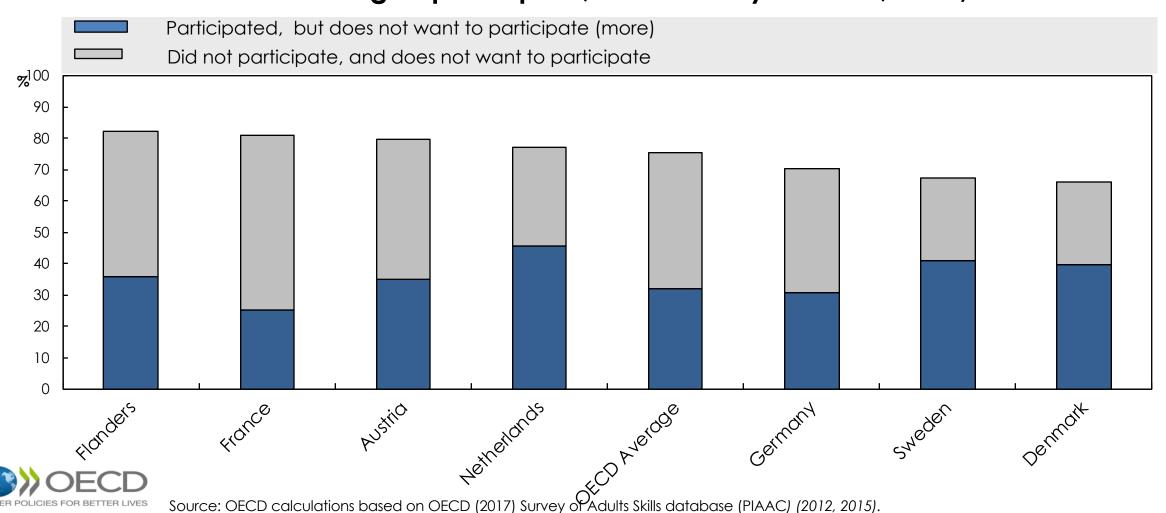
% of employees receiving **employer financial** support for education or training, by skills level, 25-64 year-olds



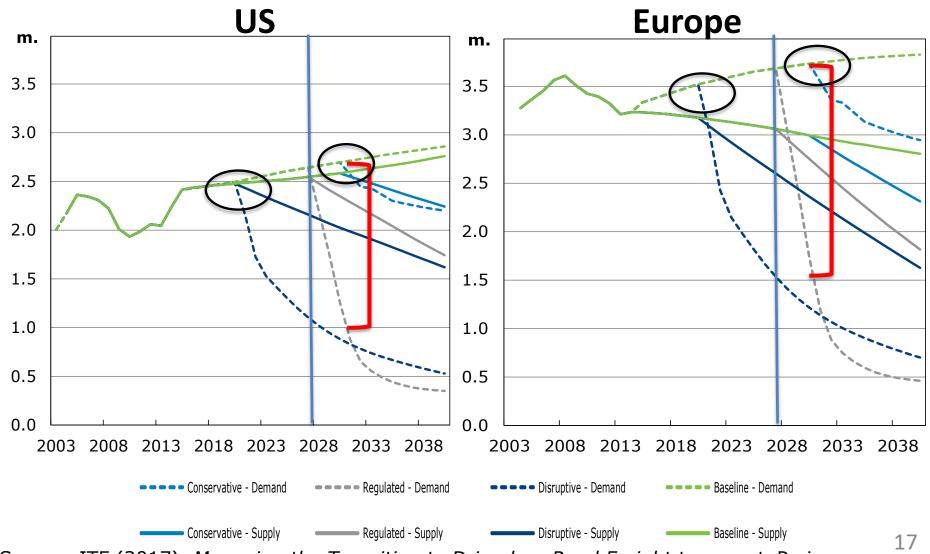
Note: High-skilled adults score at level 5 or above in literacy and/or numeracy, while low-skilled adults score below level 2 in literacy and/or numeracy. Source: OECD (2018), OECD calculations based on Survey of Adults Skills database (PIAAC) (2012, 2015), www.oecd.org/skills/piaac.

### Willingness to participate in adult learning is low

#### Adults not willing to participate, % of 25-64 year-olds, 2012/2015



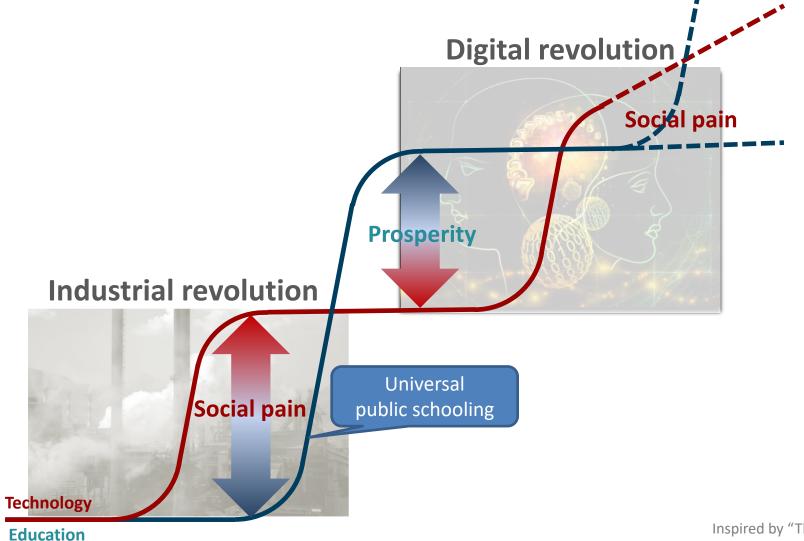
### Projected supply and demand for truck drivers



Source: ITF (2017), Managing the Transition to Driverless Road Freight transport, Paris.

### The Race between Technology and Education

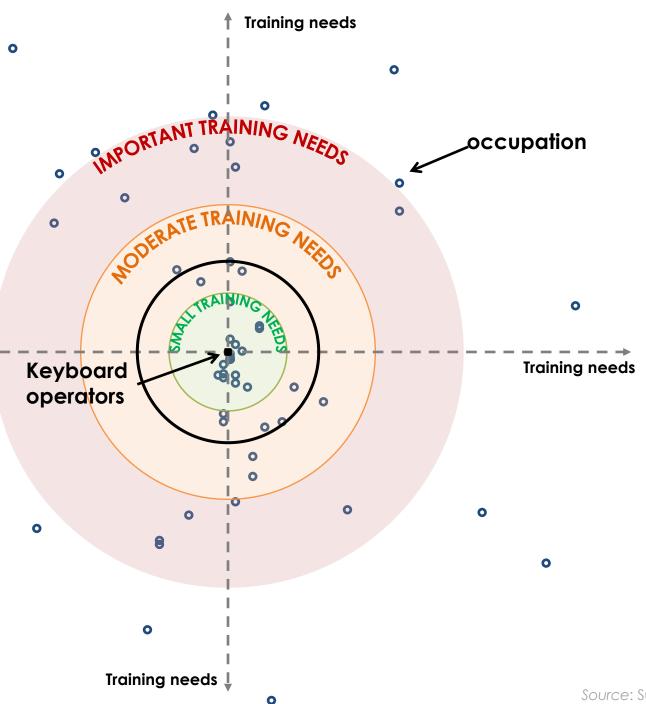
**Prosperity** 

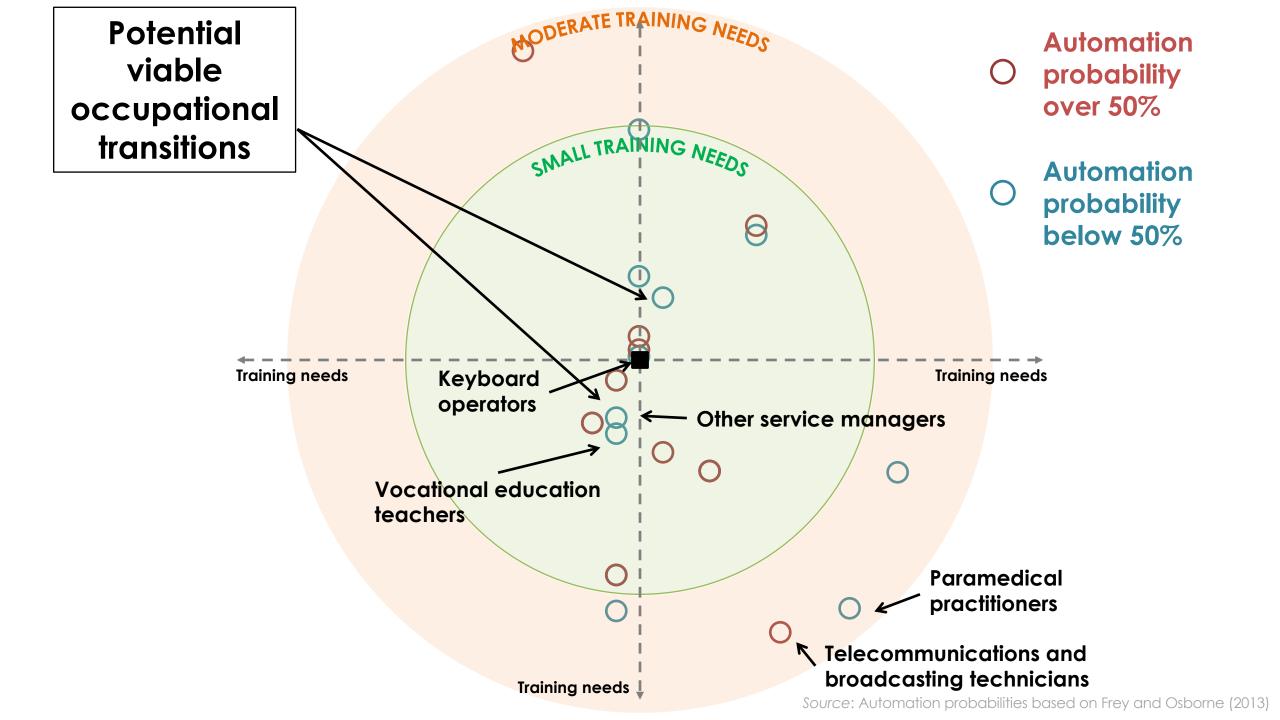


Inspired by "The race between te chnology and education"
Pr. Goldin & Katz (Harvard)

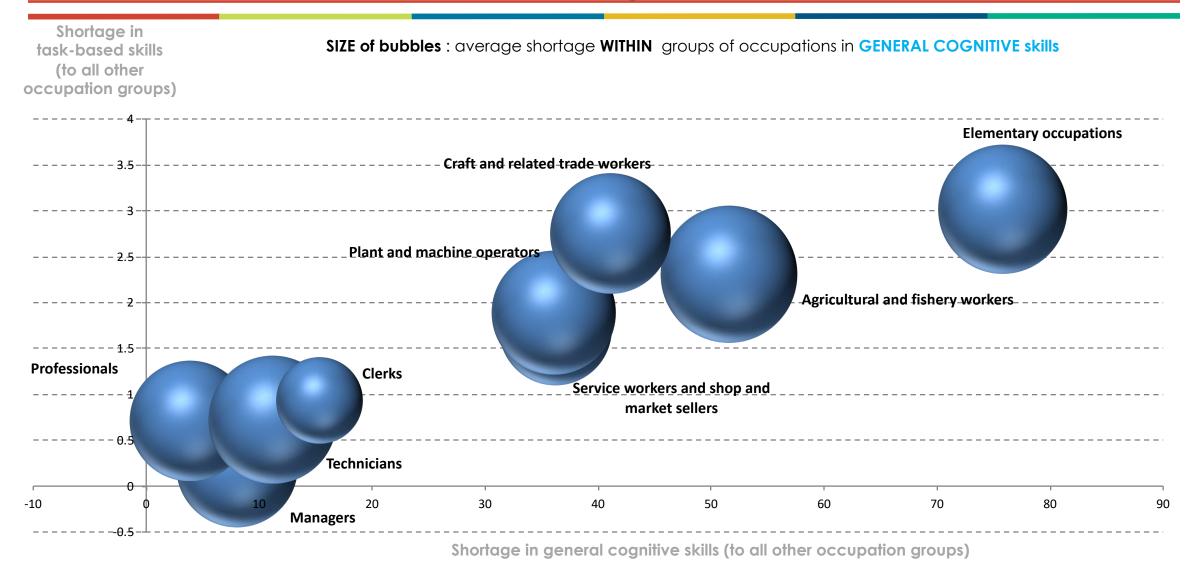
OCCUPATIONAL TRANSITIONS INVOLVE DIFFERENT LEVELS OF TRAINING NEEDS .

Training needs





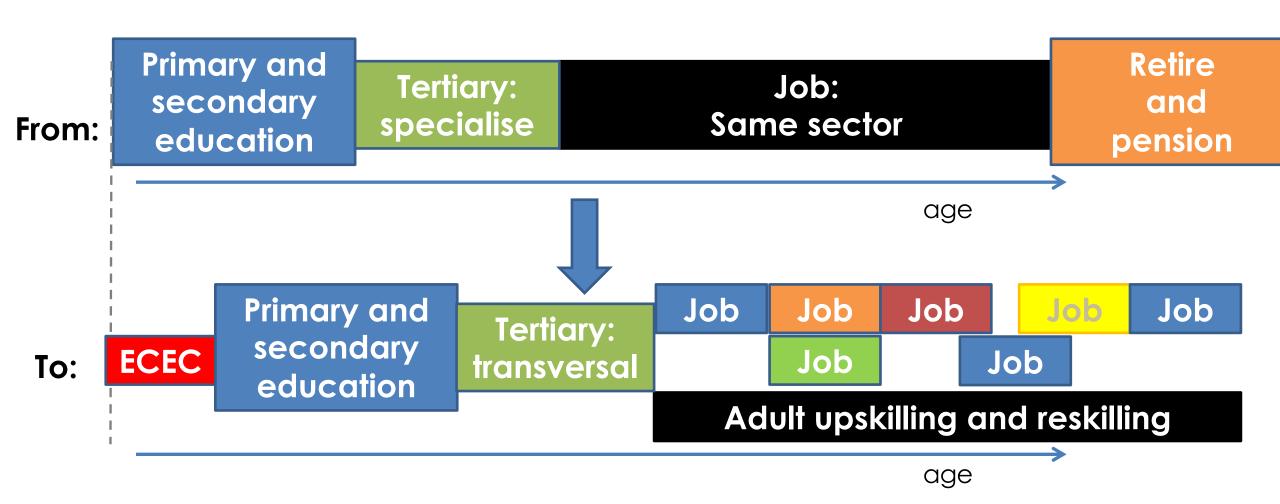
# Distances between occupations, and within occupational groups





THE BUILDING
BLOCKS OF
LIFELONG
LEARNING

# Redefining success Learning, unlearning and relearning throughout life



# Policy tools



Regulation. Balancing flexibility with security.



**Social protection.** Repairing or replacing the safety net?

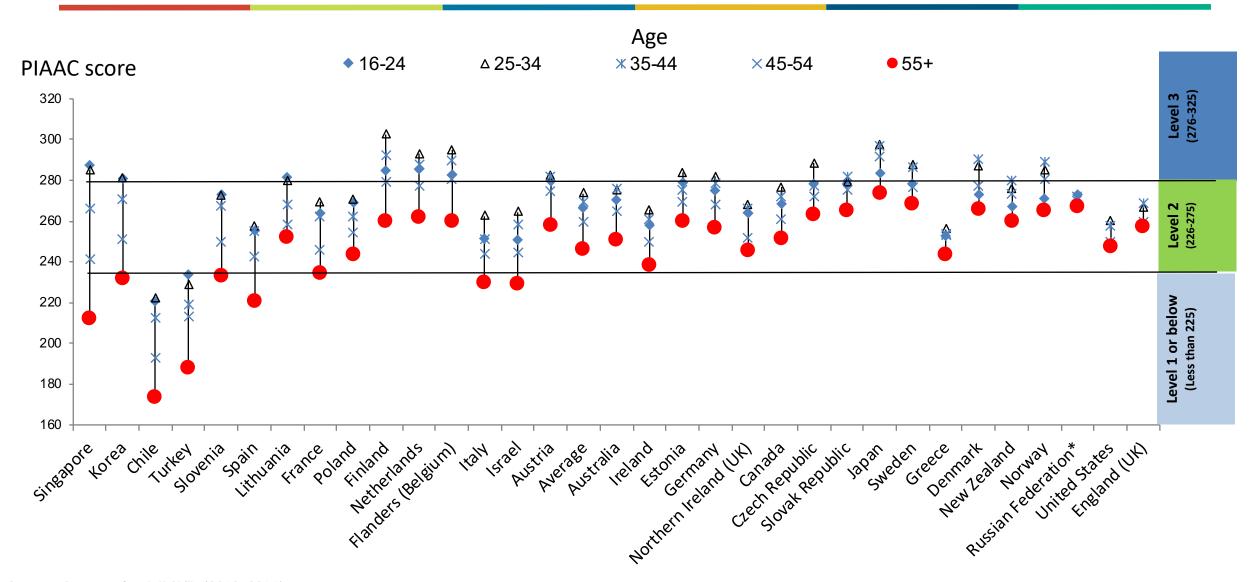


Social dialogue. Rebuilding or reinventing?



**Skills.** Lifelong learning: from rhetoric to reality.

### Some countries are better prepared than others



### Governance and funding of lifelong learning

	ECEC	School	VET	Higher Education
Central Government	Social Affairs Education	Education	Education Employment	Education, HE, STI, Economy
Regions/ local authorities				
Employers				
Private providers				

# CERTIFYING SKILLS DEVELOPMENT IN A DIGITAL WORLD

- The digital transformation expands and diversifies education, training and learning opportunities.
- The certification of skills becomes increasingly important: employers need clear signals on workers' skills.
- Firms are increasingly testing skills on their own while relying less on diplomas. How to certify skills and who should be in charge of it?
- Preferred option: Independent regulated systems for skills certification?

## Firms as learning environments

- How is the additional funding shared between Governments, employers and beneficiaries?
- What are the incentives?
- Who sets the standards?
- How are the levels of skills recognised?
- Who trains the trainers?

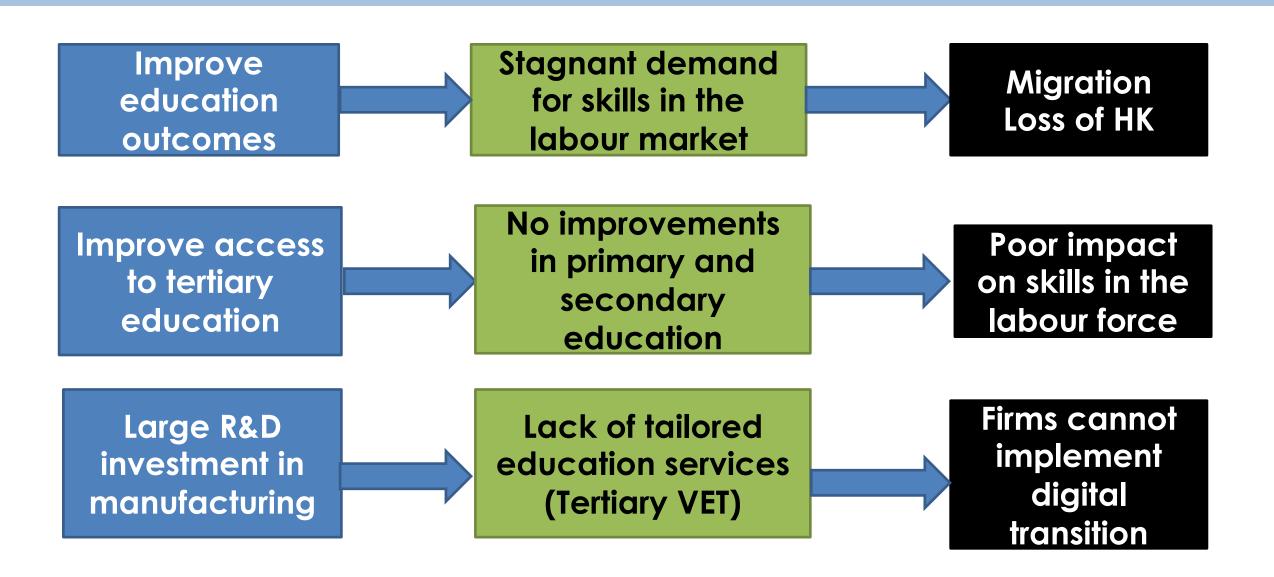
## People outside firms

- Unemployed: Government. Funding for unemployment benefits, used for training?
- People at high risk of losing their jobs: firms or Government?
- People who want to change jobs
- Gig economy

### Governance challenges

- New forms of work: fewer taxes raised
- Ageing societies: higher expenditure in health and pensions
- Decentralised information: less control
- Link between education and jobs weakened: the role of Governments risks been diminished
- Need to predict rapid changes in skills demands and respond to them

# The policy headache: isolated sectoral action may have unintended outcomes



### An integrated approach



### Governance challenges

Developing relevant skills

Activating skills supply

Putting Skills to effective use

Collaboration across ministries and levels of government

Collaboration with stakeholders

Efficient skills financing

Skills, learning and labour market information

Skills recognition and validation systems



# A range of policies is needed to make the most out of the digital transformation

# Education policies

to develop the right skills and better harness potential of technology

# Labour market policies

to ensure flexibility and adaptability

#### **Industry** policies

to foster competitiveness & adopt digital innovations

# Housing & transport policies

to ensure mobility of workers

# Innovation policies

to adopt and invent of new technologies

#### Migration policies

to influence supply of skills and support knowledge spillovers

#### Tax policies

creating incentives for employees and employers to invest in skills

#### Social policies

ensure social protection for non-standard work contracts & unemployed

# Thank you

Find out more about our work at www.oecd.org/pisa

- All publications
- The complete micro-level database

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