



Beyond the State of Emergency

How Cities are Working with Citizens to Exit the Lockdown

Presenter: David Osimo

Organisation: Lisbon Council

Webinar

28 May 2020, 16:00-17:00

Co-VAL Objectives

- Provide a comprehensive and holistic theoretical framework to define value co-creation in public services
- Measure and monitor transformative innovations in the public sector, using both existing data and new metrics
- Investigate value co-creation in
 - i) digital transformation
 - ii) service design and blue-printing in the participatory policymaking context
 - iii) innovation and living labs
 - iv) innovative structural relationships between public-private-third sector innovation networks and social innovation in public services
- Generate sustainable impact in public administration policy and practice

Interactive policy brief Issue 22/2018

How Local Government Reform is Key to Europe's Digital Success

A Six-Point Programme for eGovernment Renewal



By David Osimo

[David Osimo](#) is director of research at [The Lisbon Council](#). A former scientific officer in the European Commission's Joint Research Centre, he holds an advanced degree from the University of Cardiff in city/urban, community and regional planning.

Interactive policy brief Issue 25/2019

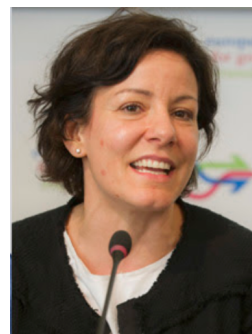
Co-Creation of Public Services

Why and How



By Francesco Mureddu and David Osimo

[Francesco Mureddu](#) is associate director at [The Lisbon Council](#). [David Osimo](#) is director of research at [The Lisbon Council](#). The paper draws on research conducted by the 12-member [Co-VAL consortium](#), co-funded by the [European Union](#). For more on the Co-VAL consortium members who contributed to the research, see Footnote 1.



Policy Brief

The State of 'Co-Creation': How Countries, Cities and Regions are Using New Thinking to Deliver Better Services

By Anthony Arundel, Francesco Mureddu and David Osimo

Public Service Design

Policy recommendations from last report

- 1) Provide cross-departmental operational guidelines;
- 2) Build in-house competence;
- 3) Deliver at scale;
- 4) Measure adoption rates and compliance;
- 5) Use real-time data (and set standards for gathering it);
- 6) Support local adoption;
- 7) Empower a cross-government digital transformation agency or team;
- 8) Be consistent.

AGENDA

16.00 Introduction by David Osimo, director of research, the Lisbon Council

16.04 Keynote by Roberta Cocco, deputy mayor, municipality of Milan

16.12 Keynote by Martin Männil, chief information officer and head, ICT services, City of Tallinn, Estonia

16.20 Q&A

16.30 High level panel discussion:

- Ines Mergel, professor of public administration, department of politics and public administration, University of Konstanz, Germany
- Konstantinos Kapsouropoulos, policy officer, e-government and trust unit, European Commission
- Emilija Stojmenova Duh, assistant professor, faculty of electrical engineering, University of Ljubljana; head, Public, Private, People Partnership (4P) Digital Innovation Hub; founder, FabLab Network Slovenia

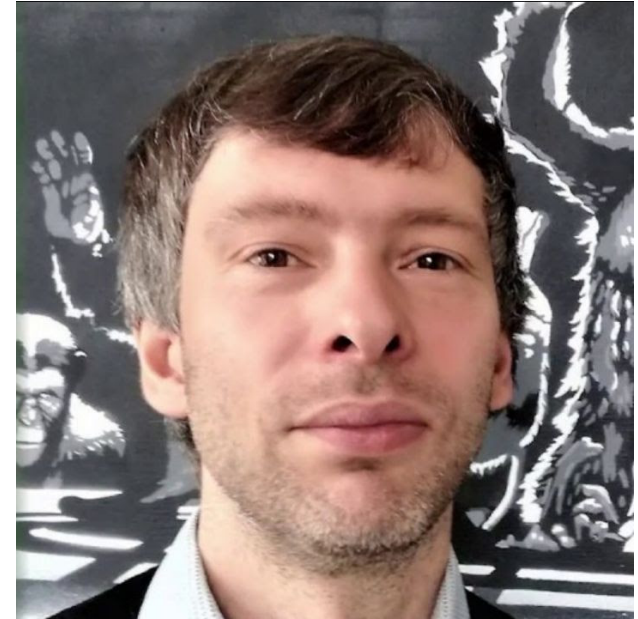
16.50 Q&A and open discussion

17.00 End

Roberta Cocco, deputy mayor for digital transformation and citizens services, Municipality of Milan



Martin Männil, chief information officer and head, ICT services, City of Tallinn, Estonia



Ines Mergel, professor of public administration, department of politics and public administration, University of Konstanz, Germany



Emilija Stojmenova Duh, assistant professor, faculty of electrical engineering, University of Ljubljana; head, Public, Private, People Partnership (4P) Digital Innovation Hub; founder, FabLab Network Slovenia



Konstantinos Kapsouropoulos, policy officer, e-government and trust, directorate-general for communications networks, content and technology, European Commission



What Co-VAL delivers next

- More webinars and policy briefs
- Final scientific conference, Madrid
<https://www.co-val.eu/conference-2020/>



- In depth research reports



The logo for COVAL features the word "COVAL" in a sans-serif font. The "CO" is in teal, and the "VAL" is in dark grey. A teal circular graphic element is positioned behind the "O" in "CO".

COVAL

Thank you
... any questions?