Beyond the State of Emergency

How Cities are Working with Citizens to Exit the Lockdown

Presenter: David Osimo

Organisation: Lisbon Council

Webinar

28 May 2020, 16:00-17:00

Co-VAL Objectives

- Provide a comprehensive and holistic theoretical framework to define value co-creation in public services
- Measure and monitor transformative innovations in the public sector, using both existing data and new metrics
- Investigate value co-creation in
  - i) digital transformation
  - ii) service design and blue-printing in the participatory policymaking context
  - iii) innovation and living labs
  - iv) innovative structural relationships between public-private-third sector innovation networks and social innovation in public services
- Generate sustainable impact in public administration policy and practice

Tool Mode

theLisboncouncil 15 YEARS
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COVAL

Interactive policy brief

Issue 22/2018

How Local Government Reform is Key to Europe's Digital Success

A Six-Point Programme for eGovernment Renewal

By David Osimo

David Osimo is director of research at The Lisbon Council. A former scientific officer in the European Commission's Joint Research Centre, he holds an advanced degree from the University of Cardiff in city/urban, community and regional planning.

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COVAL

Interactive policy brief

Issue 25/2019

Co-Creation of Public Services

Why and How

By Francesco Mureddu and David Osimo

Francesco Mureddu is associate director at The Lisbon Council. David Osimo is director of research at The Lisbon Council. The paper draws on research conducted by the 12-member Co-VAL consortium, co-funded by the European Union. For more on the Co-VAL consortium members who contributed to the research, see Footnote 1.

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COVAL

Policy Brief

The State of 'Co-Creation:' How Countries, Cities and Regions are Using New Thinking to Deliver Better Services

By Anthony Arundel, Francesco Mureddu and David Osimo

Public Service Design

Policy recommendations from last report

1) Provide cross-departmental operational guidelines;
2) Build in-house competence;
3) Deliver at scale;
4) Measure adoption rates and compliance;
5) Use real-time data (and set standards for gathering it);
6) Support local adoption;
7) Empower a cross-government digital transformation agency or team;
8) Be consistent.

AGENDA

16.00 Introduction by David Osimo, director of research, the Lisbon Council

16.04 Keynote by Roberta Cocco, deputy mayor, municipalty of Milan

16.12 Keynote by Martin Männil, chief information officer and head, ICT services, City of Tallinn, Estonia

16.20 Q&A

16.30 High level panel discussion:

- Ines Mergel, professor of public administration, department of politics and public administration, University of Konstanz, Germany
- Konstantinos Kapsouropoulos, policy officer, e-government and trust unit, European Commission
- Emilija Stojmenova Duh, assistant professor, faculty of electrical engineering, University of Ljubljana; head, Public, Private, People Partnership (4P) Digital Innovation Hub; founder, FabLab Network Slovenia

16.50 Q&A and open discusson

17.00 End

Roberta Cocco, deputy mayor for digital transformation and citizens services, Municipality of Milan

Martin Männil, chief information officer and head, ICT services, City of Tallinn, Estonia

Ines Mergel, professor of public administration, department of politics and public administration, University of Konstanz, Germany

Emilija Stojmenova Duh, assistant professor, faculty of electrical engineering, University of Ljubljana; head, Public, Private, People Partnership (4P) Digital Innovation Hub; founder, FabLab Network Slovenia

Konstantinos Kapsouropoulos, policy officer, e-government and trust, directorate-general for communications networks, content and technology, European Commission

What Co-VAL delivers next

- More webinars and policy briefs
- Final scientific conference, Madrid https://www.co-val.eu/conference-2020/

- In depth research reports

ATC Athens Technology Center
CORVINUS University of Budapest
The University of Edinburgh Business School
pwc
RUC Roskilde University
SDA Bocconi School of Management
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Thank you
… any questions?