

High-Level Webinar on Public Data Analytics

The New Essential Service

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Delivering essential services in troubling times:

Government is now in Beta.

1. Start with user needs.

Get to know your users and their problems,
technology comes afterwards.

2. Work in the open

Make reusability possible between departments.

3. Use open source technologies

4. Invest in data capability at all levels

Create a data culture across departments.

5. Keep ethical and transparency standards

6. Monitor and iterate to keep on meeting user's needs

7. Break down silos

Build communities of practice and promote collaboration

Summary

- This is **not a pick & mix** set of recommendations.
- We need to **promote network effects**, not tinker with existing hierarchies.
- Data reforms need to **break Conway's Law**.

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