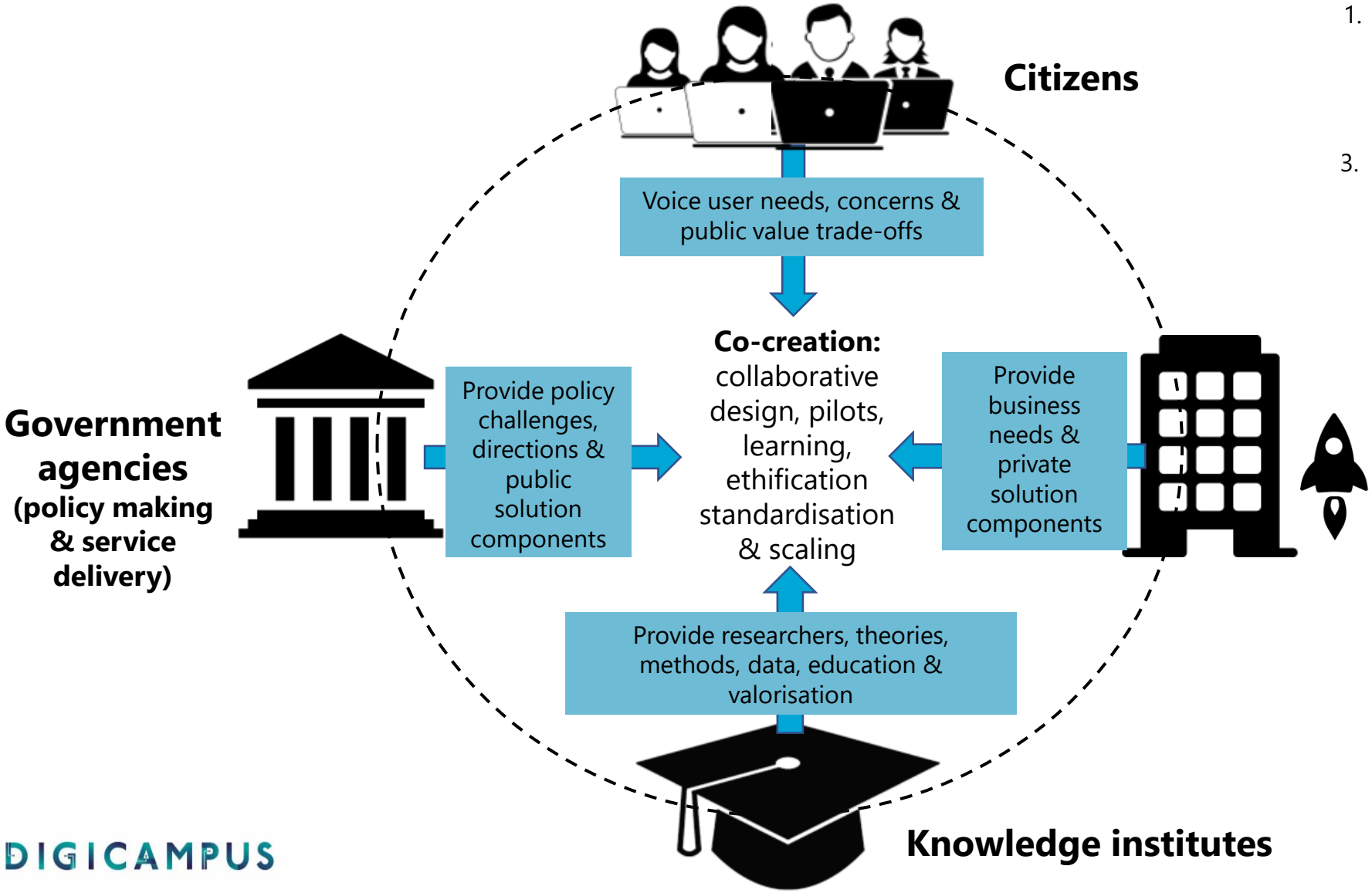
Innovation at Work: Building a GovTech Ecosystem



Lessons learned:

1. Put people first & think cross-sectoral.
2. Scaling requires standardization & ethification.
3. Try a mix of instruments for democratic control.

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